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### Kirill Tsarev

Deputy Chairman of the Executive Board, Head of Retail





### Nikolay Vasev

Vice-President, Head of Domclick





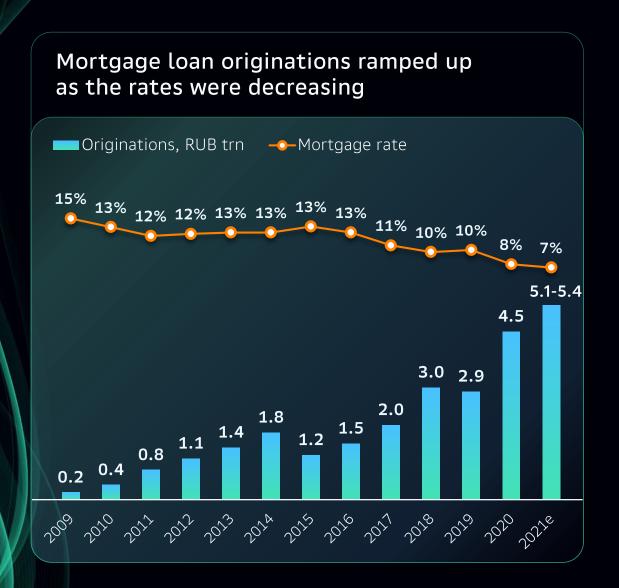
### Dzhangir Dzhangirov

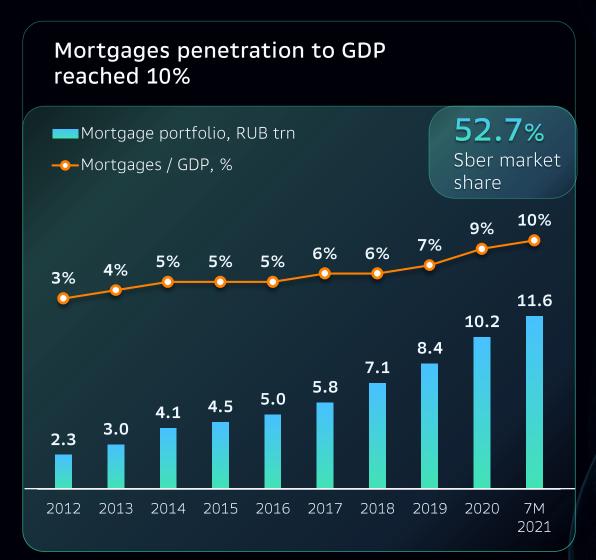
Senior Vice-President, CRO



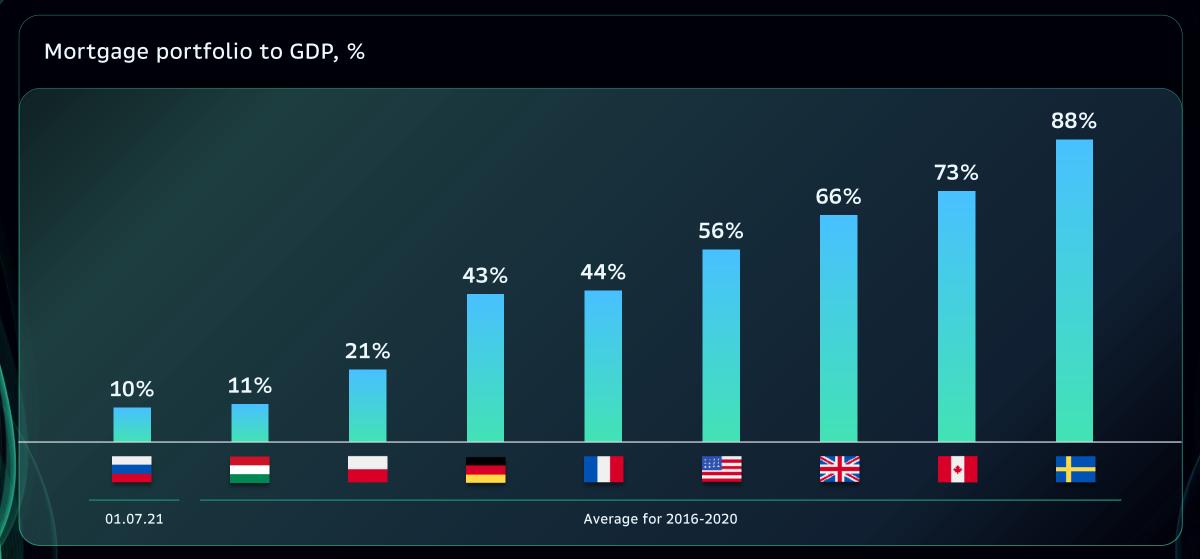


### The rates decrease made mortgages more affordable. Total mortgage portfolio reached RUB 11.6 trillion or 10% of the Russian GDP





### The Russian mortgage market has potential to grow further, as compared to other countries



#### Key characteristics of the Russian mortgage market

Average mortgage loan in Russia

2.86 RUB mn

16.1% y/y

Average weighted contractual duration of a mortgage loan

20.2 years

1.1% y/y

Average amount o f a mortgage payment

23.2 RUB ths

12.9% y/y

Average weighted mortgage rate

7.7%

1 0.3 pp y/y

Average factual duration of a mortgage loan

<5 years\*

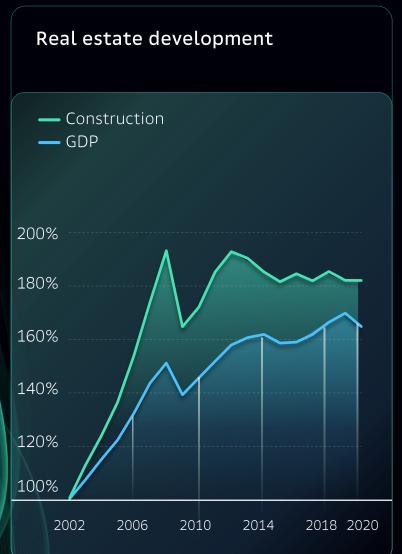
Stable y/y

Share of mortgage overdue loans

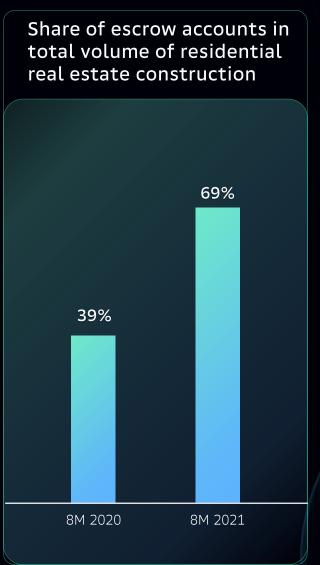
0.6%

0.2 pp y/y

### From 2013, the construction industry was stagnating. Despite the recent recovery the industry still lags behind in completing the targeted construction volumes







Source: Rosstat, DOM.RF, Sher CIB

# The state subsidy program partially mitigated the negative impact from the 2020 crisis. Effective July 2021, the terms of the program were changed

### Key parameters of major state subsidy programs

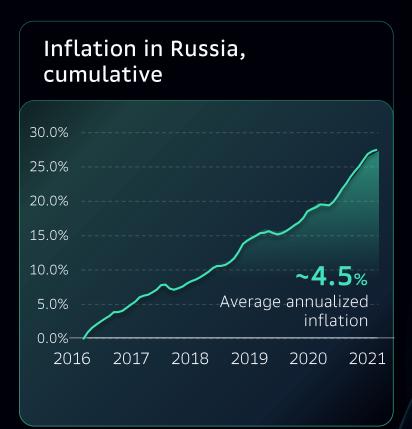
«State program 2020»	Up to July 1 2021	Post July 1 2021			
Maximum rate	6.5%	7%			
Maximum amount of loan	RUB 12 mn Moscow, St. Petersburg RUB 6 mn other regions	RUB 3 mn all regions			
Families with childre					
Program terms	Families with 2+ kids, born from 01.01.2018 to 31.12.2022	Families with 1+ child, born from 01.01.2018 to 31.12.2022			
Maximum rate	<b>6%, 5%</b> для Дальнего Востока	<b>6%, 5%</b> для Дальнего Востока			
Maximum amount of loan	RUB 12 mn Moscow, St. Petersburg RUB 6 mn other regions	RUB 12 mn Moscow, St. Petersburg RUB 6 mn other regions			



#### Real estate prices rise close to the inflation rate over a long-term horizon



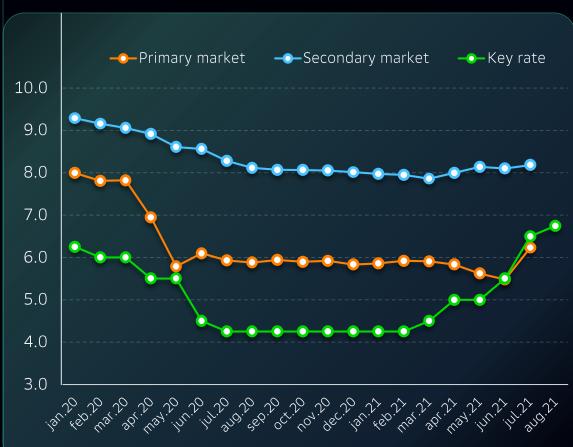


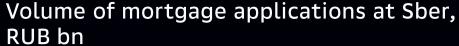


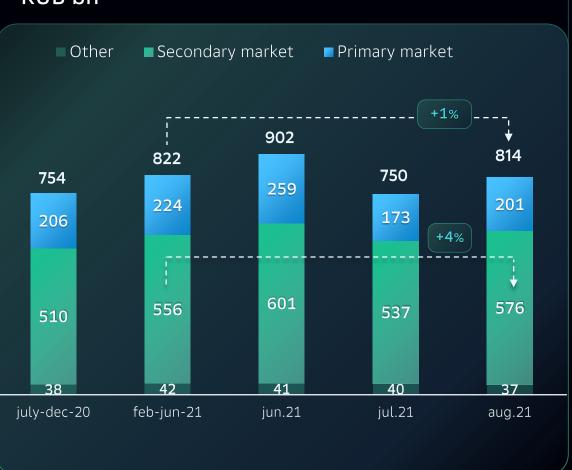
Sounrce: Rosstat, DOM.FT, Sber CIB

Demand for mortgages came down immaterially despite the hawkish monetary policy from the Central Bank of Russia and changes to the terms of the state subsidy programs



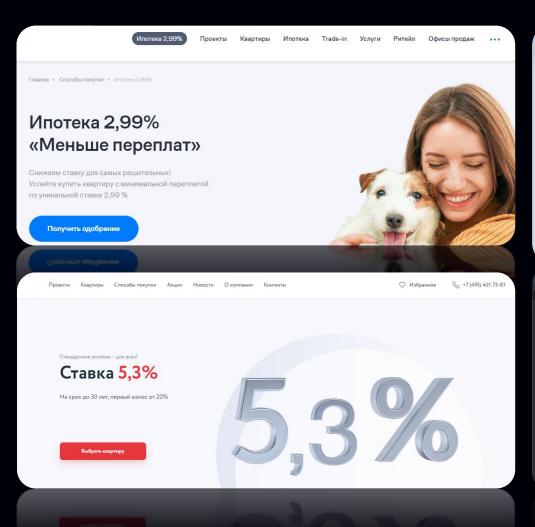


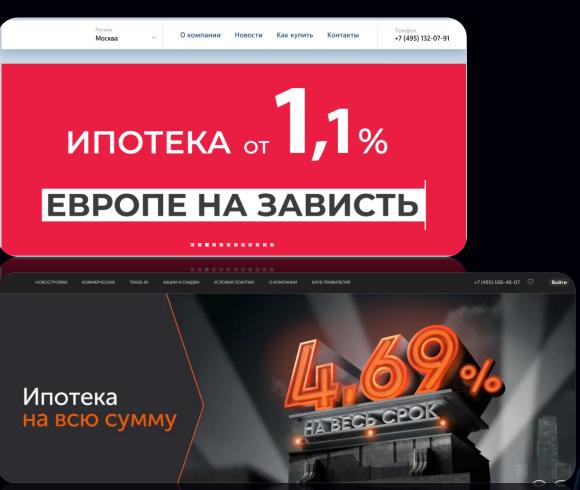




Source: Rosstat, DOM.RF, Frank RG

### Real estate developers are offering subsidies to stimulate demand...

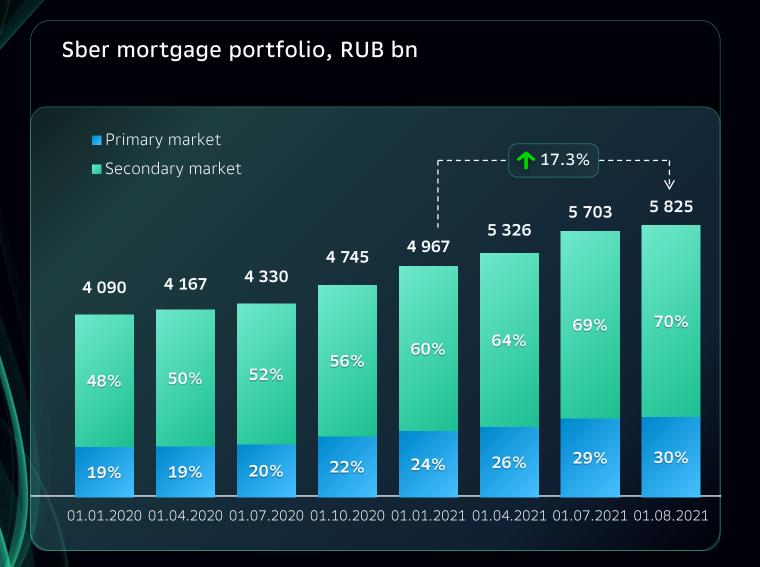




#### ...while banks are expanding non-price offers



### Sber mortgage portfolio increased by 17% from the beginning of 2021

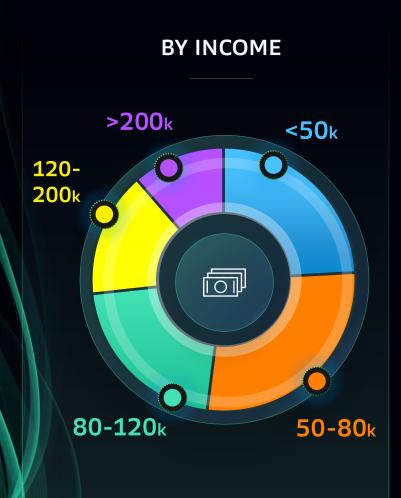


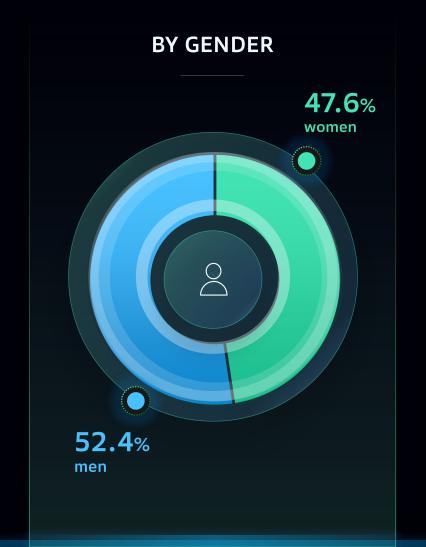
Largest banks on mortgage market, market share  8M 2021						
SberBank	52.7%					
VTB	21.1%					
Gazprombank	3.8%					
Rosselkhozbank	3.6%					
Alpha-bank	3.2%					
FK Otkritie	2.8%					
Rosbank	2.7%					
Bank DOM.RF	2.1%					
Raiffeisenbank	1.5%					

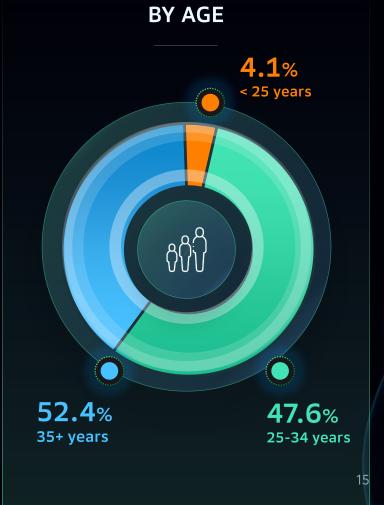
### Sber mortgage client profile

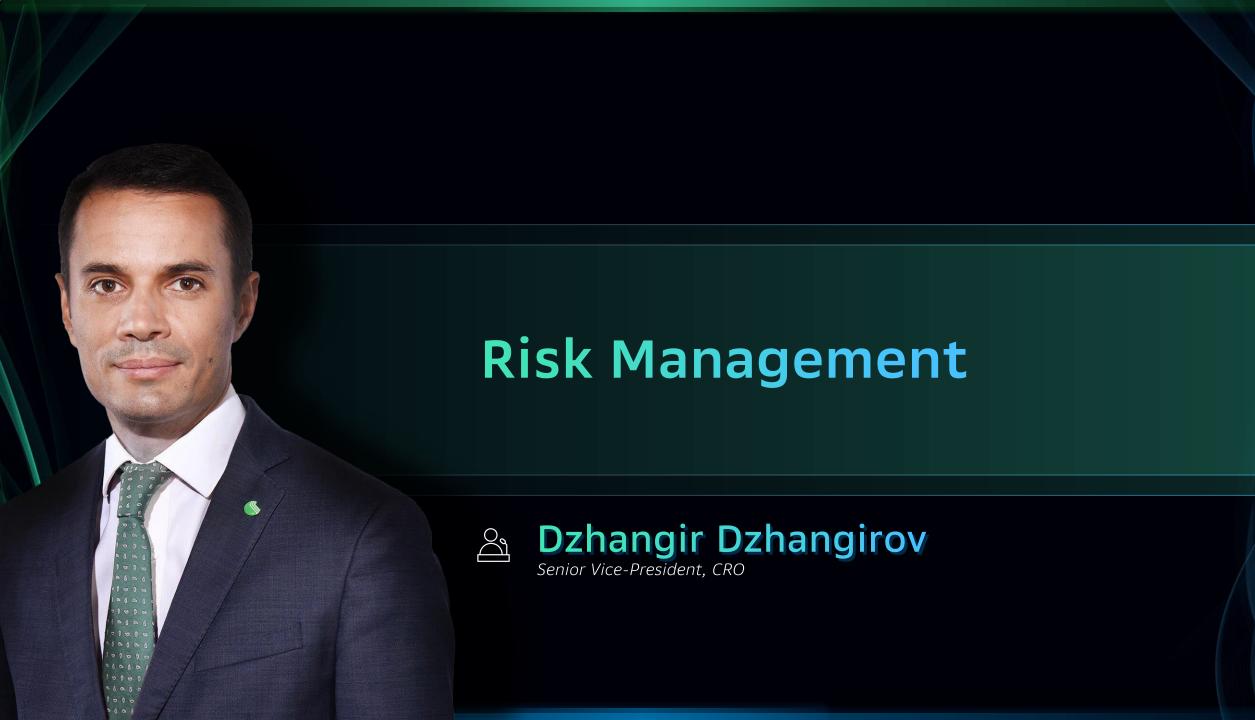


### 4 mn clients with mortgage









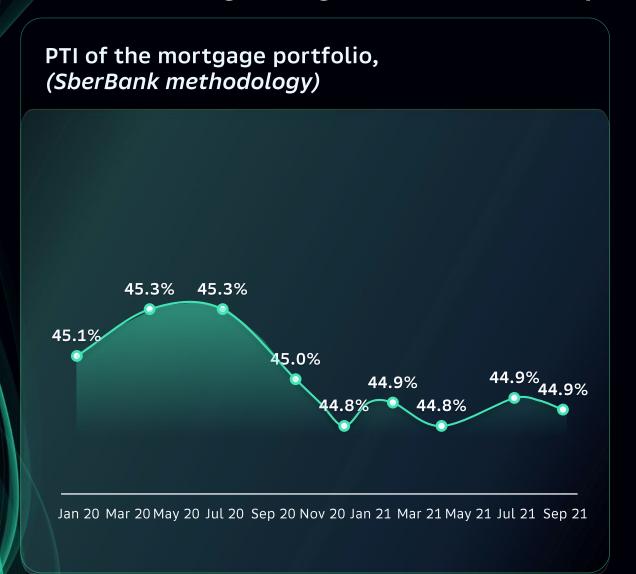
#### Asset quality of Sber mortgage portfolio is better than the banking system

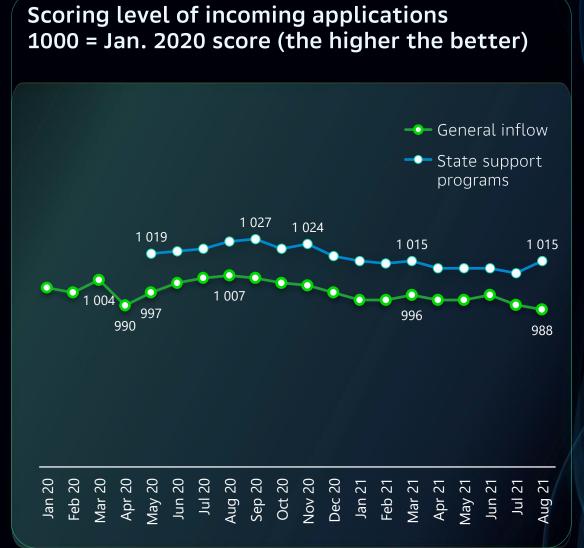
Share of overdues in the mortgage portfolio, 1 Day+



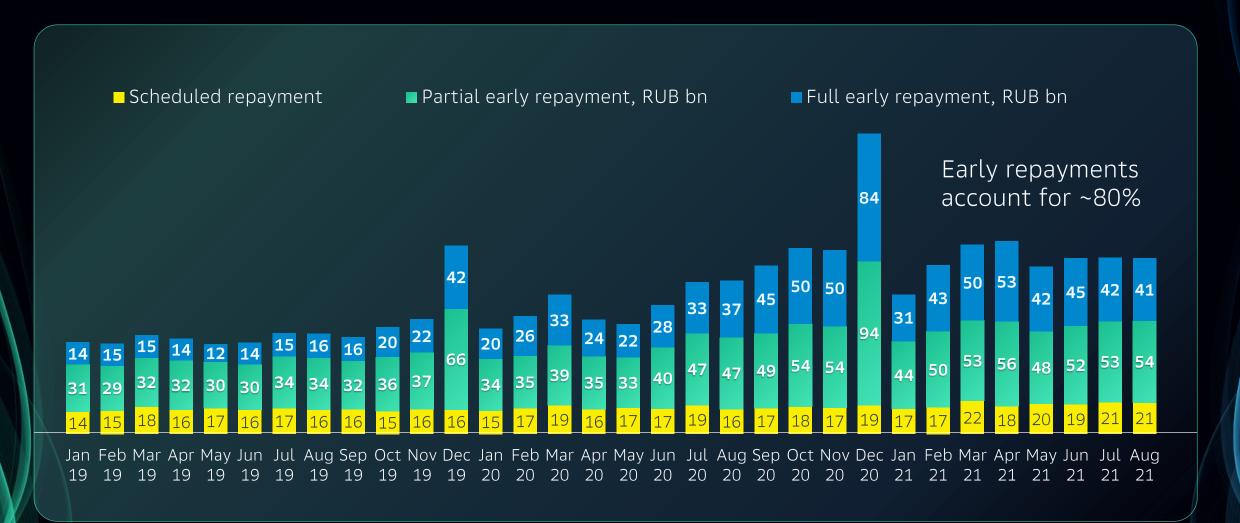
Source: Central Bank of Russia

## The level of client indebtedness in the mortgage portfolio came down slightly since the beginning of 2020. Asset quality of the new applications is stable

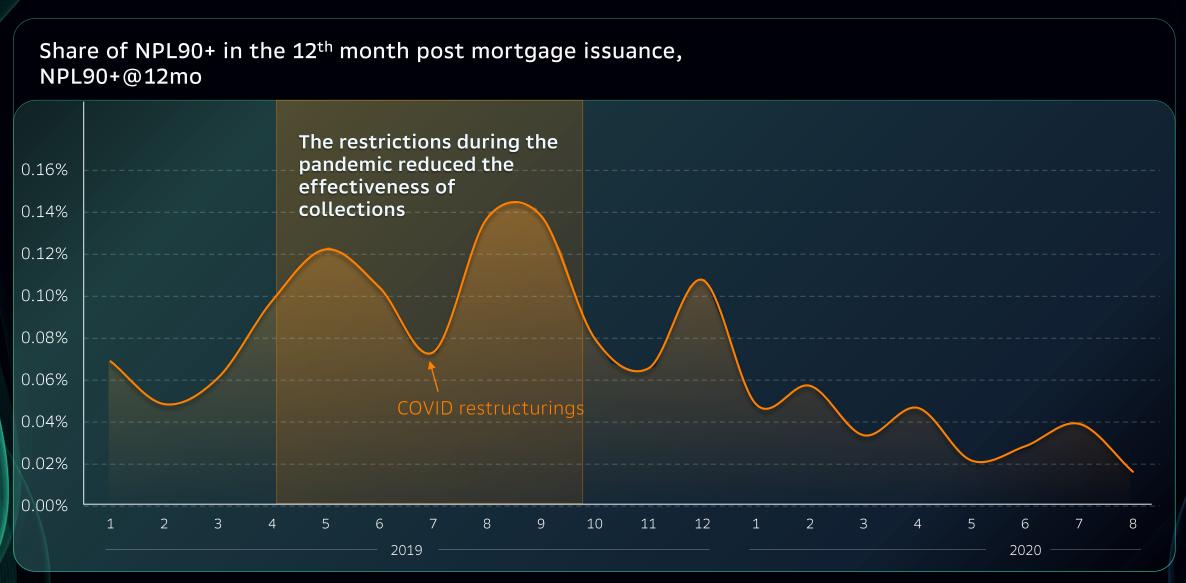




## Clients tend to repay mortgages before the contractual term date. The level of early repayments came down insignificantly during the crisis



### New vintages demonstrate improving dynamics in the asset quality

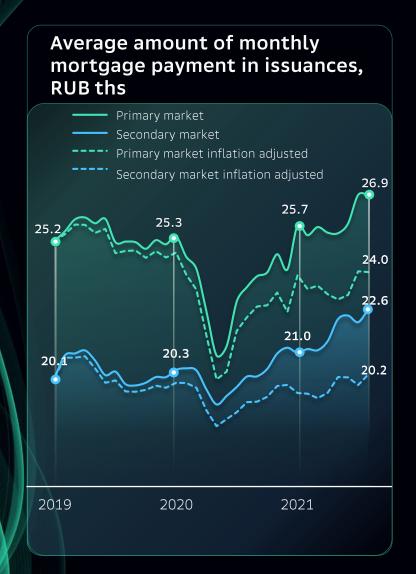


# 81% of mortgage COVID restructurings are serviced without overdues and secondary restructurings

2020 Restructurings, as of 01.09.2021, RUB bn

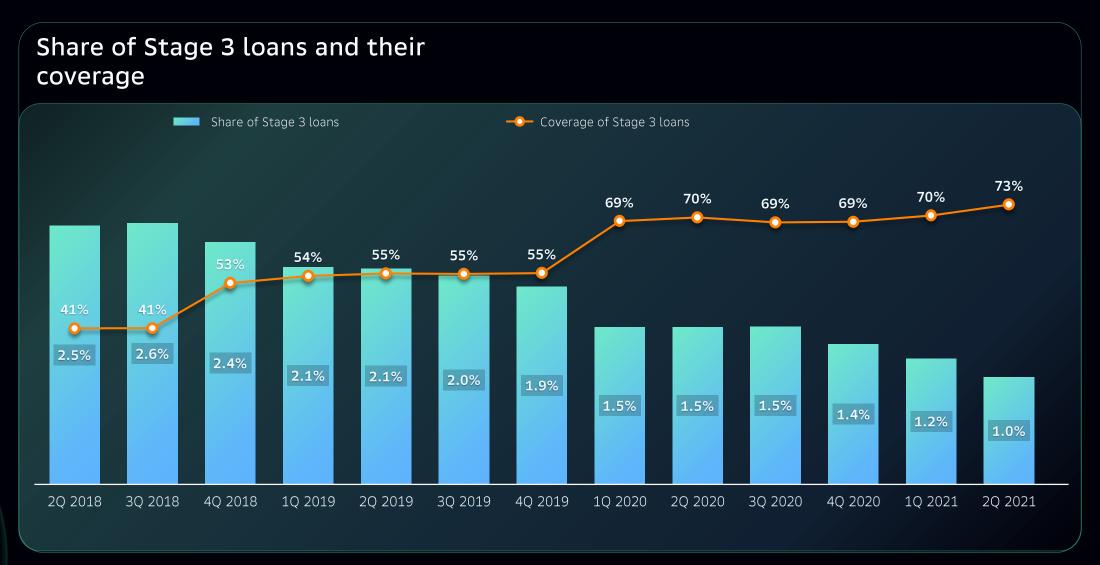


# The average amount of monthly payment changed insignificantly, while average salaries growth demonstrates positive dynamics



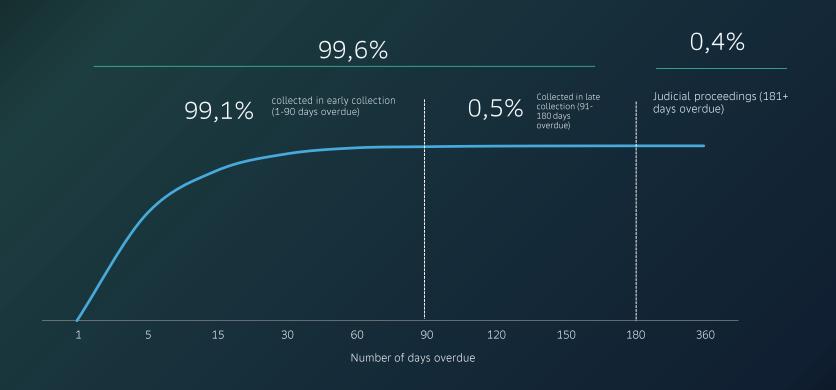


#### Provision coverage of problem loans remains at comfortable level

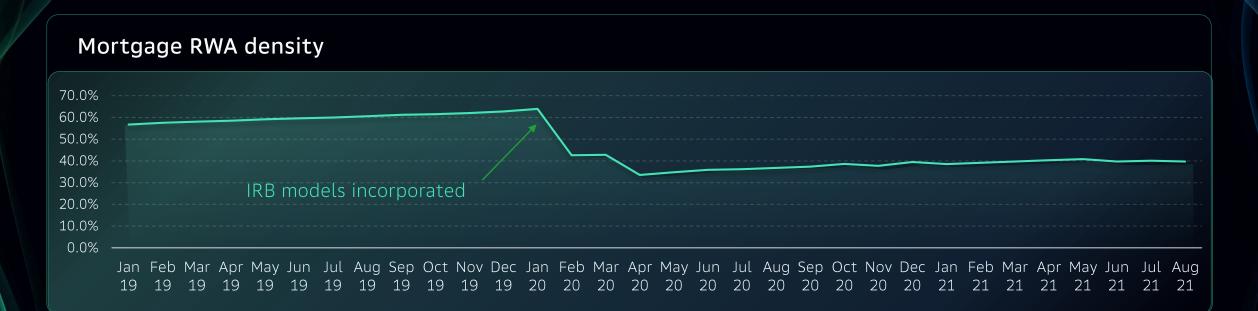


### Mortgages prove to have high foreclosure rate

#### Collection success rate by vintage

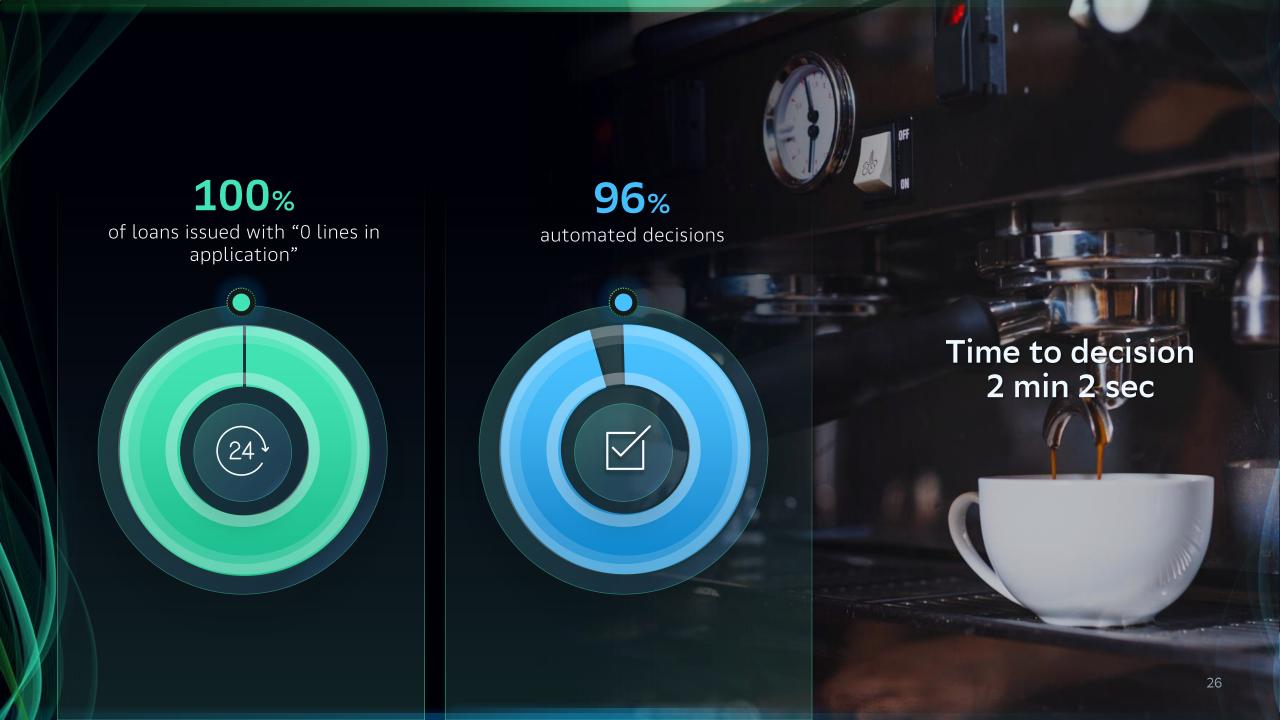


#### Mortgage RWA density remains at 40% level

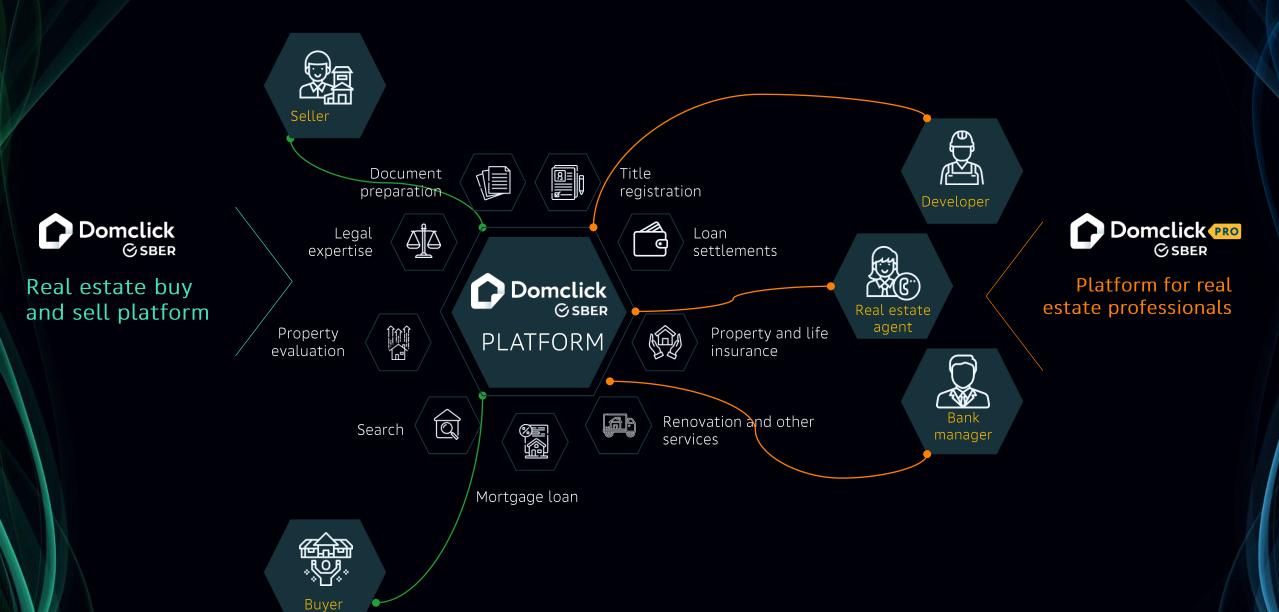


Level of client indebtedness, %

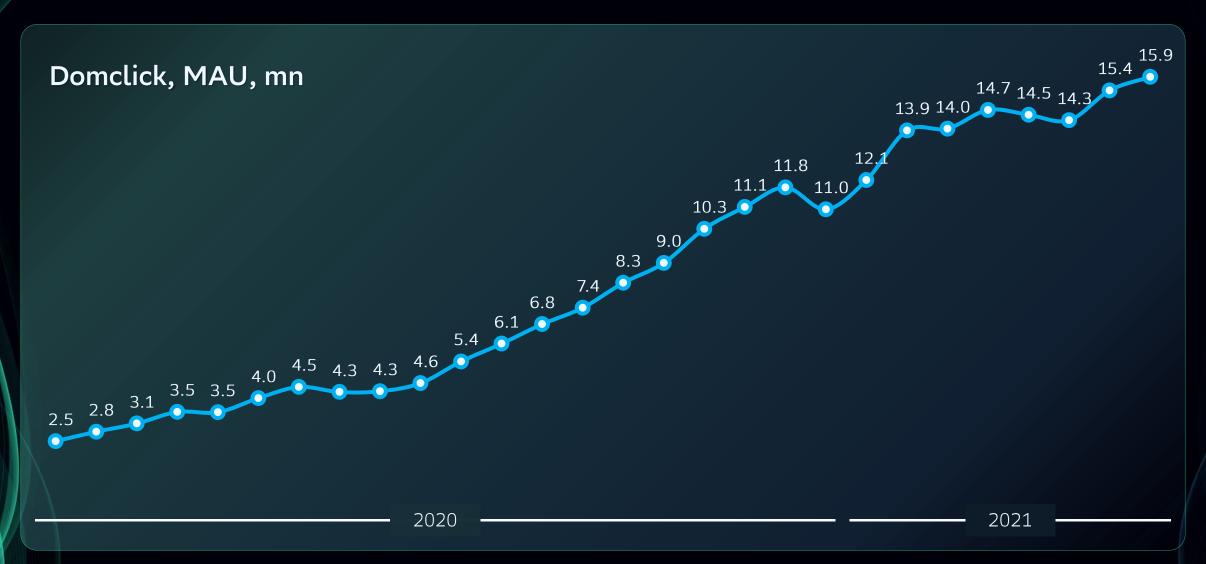
Add-on, pp LTV (80;85]	Нет ПДН	(0; 30]	(30; 40]	(40; 50]	(50; 60]	(60; 70]	(70; 80]	80+
Current macro add-on from 01.08	70	50	50	50	70	80	90	100
Add-ons before 01.08	50	20	30	40	50	60	70	80







#### 4-fold increase in the number of user over the last year

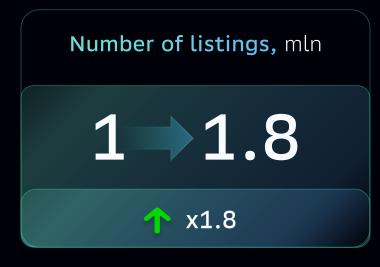


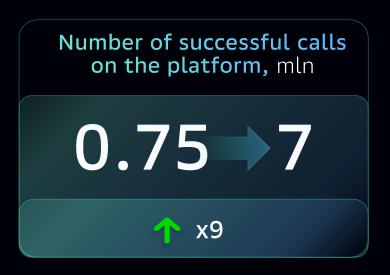
#### Key achievements of Domclick over the past 3 years

Brand recognition, %

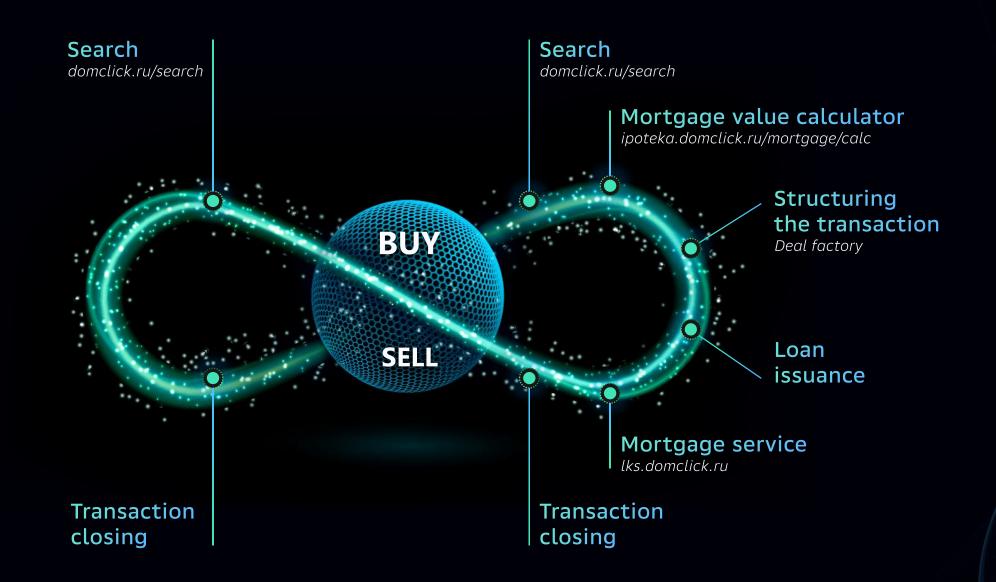
7 29

• x4

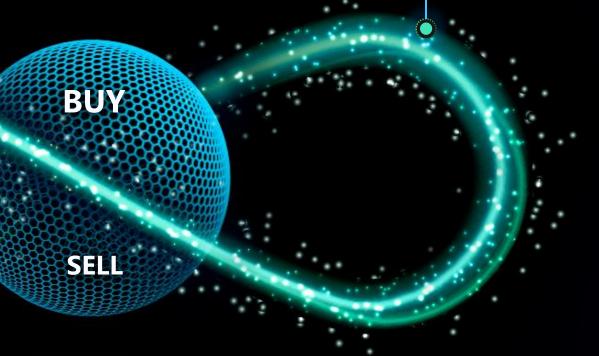


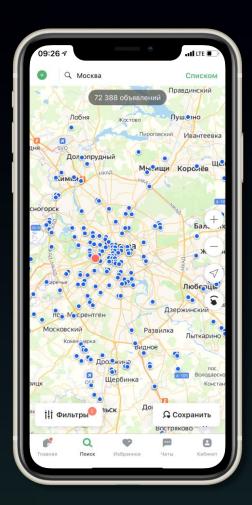


Domclick management accounts



# Search domclick.ru/search



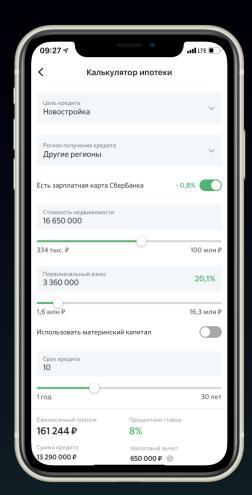






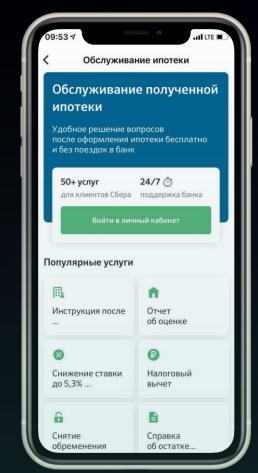
# Mortgage value calculator

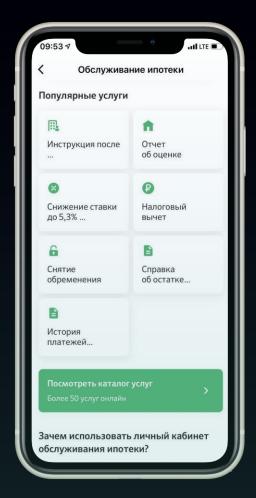
ipoteka.domclick.ru/ mortgage/calc



# Mortgage service

lks.domclick.ru







#### The real estate ecosystem in Russia extends beyond mortgages

13 4 trillion (RUB), real estate market growth per year

6.7 trillion (RUB), mortgage market growth per year (originations)

50%

SberBank's share in mortgage market

50%

other banks' share in mortgage market

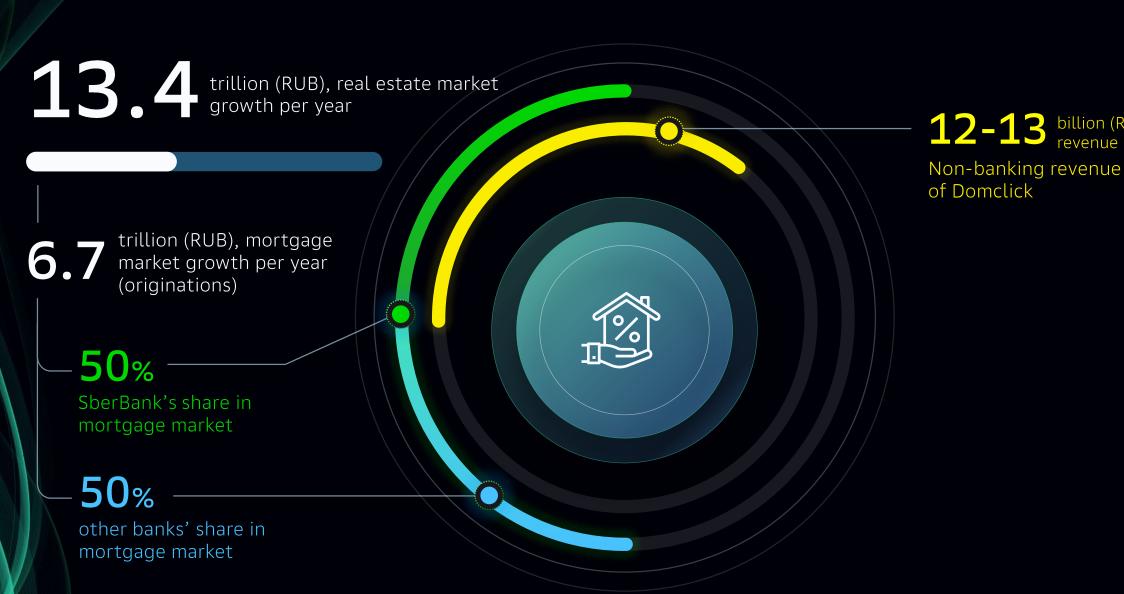
12-13

Transactions at SberBank branches

50%

real estate transactions without mortgages

### The real estate ecosystem in Russia extends beyond mortgages



# Ecosystem of complementary services contributes to the revenue growth

