

**INFORMATION**

**about the Qualifications and Work Experience of a Sberbank Branch Manager**

Branch name: **Rostov Branch No. 5221 of Sberbank**

Serial number of the branch in accordance with the Book of State Registration of Credit Institutions: **1481/1898**

<b>1. Personal details</b>			
Full name		Irina Alekseevna Tkachenko	
<b>2. Position held</b>			
Job title		Head of Rostov Branch No. 5221 Sberbank	
Date of approval by the Bank of Russia		August 9, 2017	
Date of appointment		August 18, 2017	
Job description		General branch management, ensuring business development in the region, and ensuring performance of functions by structural business units.	
<b>3. Details on professional education</b>			
1. Name of educational institution		Pyatigorsk State Pedagogical Training Institute of Foreign Languages	
Graduation year		1992	
Qualification		secondary school teacher of English and German	
Major and/or degree program		English and German languages	
2. Name of educational institution		Moscow State Social University	
Graduation year		1997	
Qualification		financial economist	
Major and/or degree program		Finance and Credit	
<b>3.1. Further professional education</b>			
Name of educational institution		Russian State Social University	
Degree program, date of graduation		Social Sphere Manager program, July 3, 2013	
<b>Additional information</b>			
Graduate degree and date awarded		none	
Graduate degree and date awarded		none	
<b>4. Employment details, including membership in the management bodies (boards of directors / supervisory boards) of legal entities</b>			
Name of organization	Name of position (including in a management body)	Date (of appointment/ election, resignation/d ismissal)	Job description
Sberbank	Project Director of the Client Relations Office of the RSS	November 7, 2016 – August 17, 2017	Implementation of the client relations development strategy of the segment of the Regional State Sector (RSS). Engagement of new clients to be serviced, business development of the RSS segment customers.
Sberbank	Regional Managing Director of the Sales and Services Organization Office	November 13, 2014 – November 6, 2016	Control over the implementation and maintenance of the segment's models and standards of corporate client relations. Ensuring the fulfillment of the business plan by supervised regional banks.
Sberbank of Russia	Managing Director of the Division for Federal Entities of the Corporate Client Department	August 25, 2014 – November 12, 2014	Coordination of the RSS sales business unit operations of the Head Branch for interaction with key clients. Implementation of the key client relations strategy
Stavropol Branch No. 5230 of Sberbank	Deputy Manager of Stavropol Branch No. 5230	May 2, 2012 – August 24, 2014	Governance and security of the effective operation of supervised units (corporate unit of the branch), organization of work for the fulfillment of the branch's business plan. Ensuring the analysis of operations of supervised business units.